

FI\$CAL FORUM

DATE: WEDNESDAY, JULY 12, 2017

TIME: 1:00 PM TO 3:00 PM

LOCATION: CAL TRANS, 100 S MAIN STREET, LOS ANGELES, CA

Facilitators: Maureen Rielley
Susan Sudmann
Raymond Esquer

Meeting Purpose: FI\$Cal User Community Forum

Type of Meeting: Question and Answer

AGENDA TOPICS/MINUTES

#	Topic	Presenter	Duration
1	Introduction – Project Update, Procurement, On-Site Support Team, & FSC	Maureen Rielley	5 min.
2	Cal eProcure – Improvements, Simplified Registration, & Enhancements	Susan Sudmann	27 min.
3	On-Site Support – Incident Pathway	Raymond Esquer	25 min.
4	FI\$Cal Service Center – Process Enhancements & Updates	Maureen Rielley	20 min.

QUESTIONS AND ANSWERS

Question	Answer
Q1) Once live within FI\$Cal, will departments be required to enter SCPRS?	A1) No, once a department is live within FI\$Cal they will no longer be required to enter SCPRS.
Q2) If a Non-FI\$Cal department makes a purchase from a third party vendor, will they still have to report that information into SCPRS?	A2) Yes, all Non-FI\$Cal departments will still continue to report that information into SCPRS.
Q3) Is the Standard A10 a yearly report?	A3) Yes, that is correct. The report is usually made available in the middle of August.
Q4) As a Non-FI\$Cal department, will we be required to create a SCPRS for every contract before Go Live, specifically for reconciliation purposes?	A4) Yes, there will be some departmental reconciliation activities that will have to occur before departments go live into FI\$Cal. These activities will specifically deal with contracts.
Q5) Is the Level 1 support center still being operated by Accenture personnel?	A5) No, the Level 1 support is now being run by state employees.
Q6) Roughly how many FI\$Cal employees do you currently have operating the Level 1 support center?	A6) At this time we currently have 12 FI\$Cal employees working in the Level 1 support center. Additionally, we currently have both State and Accenture personnel working together on all Level 2 issues.



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Q7) Is there a way that FI\$Cal can configure a "Ship To" address so that departments don't have to contact FSC each time there is a change in tax codes?	A7) FSC should be able to configure such address for you already. When reaching out to FSC, we recommend including the details of the "Ship To" address and state that you need it configured for your specific BU.
Q8) When is SCO and STO going live into FI\$Cal?	A8) This date is yet to be determined. We hope for January 2018, but we're currently still working hard to resolve some outstanding issues.
Q9) What is an event? Also, when will FI\$Cal provide hands on training for all 2018 departments?	A9) In the FI\$Cal System, an event is when someone creates an advertisement for a solicitation, which can be viewed within the CSCR. Secondly, training for all 2018 departments will be forthcoming, but will be addressed during the Kickoff meetings which are set for July 26 and 27, 2017.
Q10) For clarification purposes, the bidder registration does to not directly lead into the vendor information files correct?	A10) That is correct, the bidder information does not add to the vendor information files.